

August 3, 2018

Dr. Susan Koch  
Chancellor and Vice President  
University of Illinois at Springfield  
Public Affairs Building, Room 556  
One University Plaza, MS PAC 563  
Springfield, IL 62703-5407

Dear Chancellor Koch:

This letter serves as formal notification and official record of action taken concerning University of Illinois at Springfield by the Institutional Actions Council of the Higher Learning Commission at its meeting on July 31, 2018. The date of this action constitutes the effective date of the institution's new status with HLC.

**Action.** IAC continued the accreditation of University of Illinois at Springfield with the next Reaffirmation of Accreditation in 2027-28. In conjunction with this action, IAC required the following monitoring.

**Interim Report.** An interim report due January 30, 2019 on the development and implementation of a new protocol for formally processing student complaints.

**Embedded Report.** A report embedded in the Year 4 Assurance Review (in Core Component 5C) that the institution has used the information gained from the student complaint process to improve services, programs, and teaching.

In two weeks, this action will be added to the *Institutional Status and Requirements (ISR) Report*, a resource for Accreditation Liaison Officers to review and manage information regarding the institution's accreditation relationship. Accreditation Liaison Officers may request the ISR Report on HLC's website at <http://www.hlcommission.org/Accreditation/institutional-status-and-requirements-report.html>.

Within the next 30 days, HLC will also publish information about this action on its website at <http://www.hlcommission.org/Student-Resources/recent-actions.html>.

If you have any questions about these documents after viewing them, please contact the institution's staff liaison Karen Solomon. Your cooperation in this matter is appreciated.

Sincerely,



Barbara Gellman-Danley  
President

CC: ALO